

## **Workshop on Water Regulation**

June 12, 2013, Budapest

*Organized by  
Energy Regulators Regional Association (ERRA)*

*Hosted by  
Hungarian Energy and Public Utility Regulatory Authority*

*Venue  
Meeting Room of the Hungarian Energy and Public Utility Regulatory Authority  
II. Janos Pal papa ter 7, Budapest, 1081 Hungary*

### **Agenda**

**Wednesday, June 12, 2013**

**Moderator:** Denise Parrish, Deputy Administrator, Office of Consumer Advocate, State of Wyoming, USA, (NARUC)

09:00      ***Welcoming Remarks and Introduction of Participants***

- Welcoming Remarks by Victor Parlicov, Acting Chairman, Energy Regulators Regional Association
- Each Participant will be requested to give an introduction of themselves and to share their interest or role regarding the regulation of water
- Introductory Presentation by Denise Parrish, Deputy Administrator, Office of Consumer Advocate, State of Wyoming, USA, (NARUC)

10:00      **Legal Framework of the Water Management Regulation**

- Legal Framework of the Water Management Regulation in Albania by Avni Dervishi, Chairman, Albanian Water Regulatory Authority, Albania
- Legal Framework of the Water Management Regulation in Ukraine. Similarities and differences from energy regulation, Dmitriy Grigoryev, Commissioner, National Commission of the State Public Utilities Regulation, Ukraine
- Water Desalination Code by Engr. Nasser Al-Qahtani, Vice Governor for Regulatory Affairs, Electricity and Cogeneration Authority, Kingdom of Saudi Arabia

- Discussion
- 11:00 *Coffee break*
- 11:15 **Market Structure and Operational Model Issues**
- Market Structure and Operational Model Issues by *Kristinn Mason, Head of Sector Economics, Regulation and Supervision Bureau, Abu Dhabi, United Arab Emirates*
  - Discussion
- 11:45 **Benchmarking in the Water Regulatory Sector** by *András Kis, Regional Energy Research Center (REKK)*
- International water regulatory benchmarking programs
  - The Benchmarking Club of the Hungarian Water Utility Association
  - Case study: How to use benchmarking results in practice
  - Discussion
- 12:45 *Lunch*
- 14:15 **Pricing Issues**
- Pricing Issues in Estonia by *Klarika Siegel-Lorvi, Head of Water Department, Estonian Competition Authority*
  - The manager's dilemma: How to price water for cost recovery, operational efficiency and customer satisfaction by *David Zetland, Wageningen University, The Netherlands*
  - Pricing issues and the establishment of actual rates and tariffs for water customers (other issues covered are losses, aging infrastructure, financing of new infrastructure, benchmarking) by *Denise Parrish, Deputy Administrator, Office of Consumer Advocate, State of Wyoming, USA, (NARUC)*
  - Discussion
- 16:15 *Coffee Break*
- 16:30 *Conclusions and Recommendations for the Future*
- 17:00 *Meeting Concludes*