



Book of Jubilee Messages



We were collecting messages/ best memories of ERRA from the past 20 years.

Below is the collection of messages we received including the message board during the virtual ERRA 20th Jubilee Day celebration on December 11, 2020.

The recording of the day is available here: https://youtu.be/rk8RZyE1_dc

If you were not able to follow the entire broadcast, you may rewatch it again. If you are interested only in a particular session, expand the video's description and jump directly to it by clicking the timeline links.

On the occasion of the Jubilee, we have also created the ERRA Storyline which is supposed to be a summary of the evolution of the past 20 years.

You may find this publication of interest here:

<https://erranet.org/20-years-of-erra/#timeline>

**Thank you for your commitment towards enrichment and development
of our regulatory community!**

We look forward to the next 20 years working together with you!

OOCUR wishes to extend Happy Anniversary to our big brother ERRA. Over the years ERRA has been one of the leading RRAs. We wish the organization continued success.

My everlasting remembrance was in 2018 and my visit to Turkey. it was educational and eye opening. My experience is always shared and I thank The Board and members.

Happy Birthday ERRA.

Clayton Blackman, OOCUR, The Caribbean



Dear Colleagues and Friends,

I would like to congratulate for a great jubilee - 20 years of very successful work, sharing knowledge and friendship. It has been great pleasure to be a member of such a big family and it is with joy that I remember many of you who helped to face the big challenges of energy changes in a more successful way.

A big congratulation for a successful, professional and persistent work and the spread of nice atmosphere to the ERRA Secretariat as well.

I wish you successful work in decades to come, too.

All the best to all of you.

May 2021 be happy, better and more free to all of you.

Ljubo Macic, Former President of the Council, Energy Agency of Serbia (AERS)





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ERRA is a unique platform of exchanging the knowledge. The association gathers regulatory authorities from many different parts of the world. These authorities very often operate in completely different political systems, energy markets and regulatory environments. They cope with different problems, they solve these problems in different ways.

ERRA is an association where regulatory authorities can exchange their experiences, learn about others successes and failures during the regulatory process and, thanks to that, develop their own regulatory systems, adapted to national conditions. ERRA gives opportunity of spreading the knowledge among its members – it is a key reason for the ERRA's expansion.

RAFAŁ GAWIN

President of the Energy Regulatory Office, Poland



I'm very happy to be part of ERRA's history as liaison officer for more than 10 years. I have met different people, learnt a lot about energy business, different cultures and countries. This was and is great opportunity to share knowledge and experience for people working in regulatory environment. Cooperation and communication are key for success.

Ivana Boro Tomić, Interpreter/ Translator and Language Advisor, FERK,
Bosnia and Herzegovina



Congratulations to ERRA on its 20th anniversary and best wishes for the future from CEER!

Charles Esser, Secretary General, CEER



I remember well the year 2002 when I was organizing on behalf of CEER in the Framework of its Working Group of „New (EU) Member States“ the first training course on Energy Regulation together with ERRA, namely Krisztina Kasza and Viola Dozsa, in Budapest. Good souvenir and the beginning of sound Business Relations with ERRA and Krisztina.

Andrea Lenauer, Advisor, Coach and Mentor, International Relations,
E- Control, Austria



We celebrate 20 year of ERRA. Great achievements, knowledge, share of experience, friendship and long-lasting memories. Energy regulation needs extraordinary people and we are happy to have them among us. Congratulations to the ERRA Secretariat led by Ms. Krisztina Kasza and the team: Aniko, Krisztina, Kacper, Valeria, Ardian, Andrea, the retired Mr. Gabor as well as many others who dedicated their work to the growth of the Association.

Andrijana Nelkova-Chuchuk, Commissioner, Energy and Water Services Regulatory
Commission, North Macedonia; ERRA Presidium Member



Kriszti, Aniko, Krisztina, Kacper, Valeria, Ardian, Andrea and Gabor: you are the heart of ERRA! Thank you for these 20 years, your passion, professionalism, commitment and our friendship :-) All the best for next 20 years and more!

Mariusz Swora, Dr. Hab, Board of Appeal (ACER); Former ERRA Vice-Chairman,
ERRA Honorary Member



Dear ERRA Colleagues,

Congratulations on the 20th anniversary it is a great occasion to summarize the two decades of ERRA's distinctive and productive operation!

We highly appreciate the work of the Association!

Looking forward to participating in the Jubilee Online Celebration tomorrow and setting objectives for the challenging future.

Thank you for the invitation!

Valeriia Forostina, Chief Specialist of Strategic Planning and International Coordination
Division, National Energy and Utilities Regulatory Commission, Ukraine



ERRA Thank you very much for participating in so many online trainings.

Mongolian Energy Regulatory Commission



Since I was active in ERRA from 200 to about 2010, I have fond memories of an Association and its members that too their first hesitant steps in 200 and quickly developed into what it is today, a world-wide force for the improvement of regulatory practices.

I especially remember all the trips to conferences in Budapest and the other county capitals and the many wise and friendly people I came into contact with. Especially memorable were the following (and I apologize in advance for not including other that I should, but as the years go by memories become hazier and hazier) Peter Kaderjak, Gabor Szorenyi , and Kriszti Kasza who were there at the beginning, Vidmantas Jankauskas and Maria Manicuta who also helped with the birth of the organization, of course my Bulgarian "brother" Angel Semerjiev who made our New Jersey/ Bulgarian partnership a reality and a success, Walter Boltz, Alparslan Bayraktar and so many others. Greetings to you all and Congratulations of the Jubilee Day!!!

Frederick Butler, Former President of NARUC, USA; ERRA Honorary Member



I have so many memories of the time I spent with ERRA members. It opened up the world to me and gave me an entirely new perspective of the world we live in. I met incredible people - many of whom I still consider friends. My memories are refreshed every day as I look at my art collection of a piece of art from every country I visited. Thank you so much for sharing your knowledge and experiences, and letting me do the same.

Denise Parrish, Deputy Administrator (Retired), Wyoming Office of Consumer Advocate,
USA



It was a great experience visiting the city of Budapest during the November 20-24 2017 "Introduction to Energy Regulation" training held at the European Youth Centre, Budapest, Hungary. The training was of world class standard due the background and experiences of the trainers who were technocrats in the various regulatory industries and government of different countries in Europe. I can remember some of the expert trainers like Vidmantas Jankauskas (Former ERRA Chairman and former Chairman of the National Control Commission for Price and Energy, Lithuania) , Fakir Erdogan (Group Head, Strategy Development, Energy Market Regulatory Authority of Turkey), Ardian Berisha (ERRA Energy Regulatory Expert), Csaba Oberczan (Electricity Pricing Analyst, Hungarian Energy and Utility Regulatory Authority), Nebojsa Despotovic (Senior Expert for Economics and Finance, Energy Agency of the Republic of Serbia), and Giorgi Pangani (Commissioner Georgian Energy Regulation of the Electricity Market in Georgia). The training was very instructive and has improved my understanding of my role as a regulator.

Peter Dickson, Senior Manager, Nigerian Electricity Regulatory Commission, Nigeria



The Energy and Water Services Regulatory Commission of the Republic of North Macedonia extends its heartiest congratulations to ERRA for completing 20 glorious years of success. You have always been on the top of the assignment for serving the energy regulators' community with your unselfish services.

ERRA has a brilliant team of dedicated staff, as well as member regulators who create a reliable, professional framework that connects an ever-growing network of energy regulators and with a friendly environment can only aim for high results. Being an ERRA member has been a real honor and we value each activity ERRA has organized.

With your commitment and sincerity, you have proved your worth and have gained the much-deserved recognition. With ERRA services, such as, providing capacity building, networking opportunities and a continuous ad-hoc support to its member base with professionalism, dedication and enthusiasm towards making a positive change, the energy regulators' community has gained a lot.

Energy and Water Services Regulatory Commission of Republic of North Macedonia is a full member of ERRA and its representatives are constantly involved in all ERRA events. The employees of the Energy Regulatory Commission are continuously using the services of ERRA for their professional development and education through participation in a variety of specialized courses.

We wish ERRA all the success for many more years to come. We also hope to continue building this success story with you in future.

Energy and Water Services Regulatory Commission of Republic of North Macedonia



Congratulations, happy anniversary!

Photo is taken at the ERRA Training Course (Price Regulation and Tariffs) in 2012.

Dr. Okan Yardimci, Energy Expert (EMRA), Turkey;
Academic Visitor (University of Oxford) UK



Congratulations to ERRA for 20 years of successful collaboration.

Stephen Woodhouse. Director, AFRY Management Consulting, UK



I am so pleased to have this opportunity to congratulate all the ERRA members and participants of the event dedicated to the 20th anniversary of ERRA, an organization that plays a very important role in the development of the regulatory system in the energy sector of the member countries. At the very beginning of my career I was lucky to participate a training held at ERRA headquarters in Budapest. I received a lot of useful things for my work on reforming the energy system in the Kyrgyz Republic. That is why I invited members to hold next an ERRA meeting in Bishkek in 2016. Wishing a further success to this Organization, making a lot of benefits to the member countries.

Nurbek Elebaev, Former Director of Energy Sector Regulatory Board of Kyrgyz Republic



I have been participating for E Regulators Regional Association several months, but I would like to note that in this short period of time I have acquired new professional knowledge, I think it will be long-term. The level of international cooperation of the ERRA exchange of experience is evident from the participation in several seminars and conferences over several months. Part of the reforms to be carried out in the wholesale and retail electricity markets of the Republic of Armenia is its active participation in these conferences and meetings and its contribution to that process. So, congratulations on the ERRA 20th Jubilee Day and I wish new success and progress in the exchange of national experience.

Zaruhi Adamyan, Lead Specialist, Public Services Regulatory Commission, Armenia



ERRA was an association of European regulators when we joined. Now it reaches different parts of the world with growing interest and more active participation.

What started as an official interaction with another organization, now became a big network of friends and fellow regulators whom one can reach easily.

Sharing success, and other, stories with other members and exploring future challenges helps strengthening and improving regulatory practices.

Thanks to all active and committed members for their contributions.

The secretariat is playing a key role in driving this success and we all thank them for their efforts.

Abdulwahhab Al Hinai, Director of Legal and Regulatory Affairs, APSR, Oman



ERRA has been doing so much well most especially in conducting relevant training, hospitality, friendship and impacting knowledge. I had opportunity to attend one of their trainings in Budapest. it was very interesting, educative and remarkable.

I therefore wish ERRA Success in its endeavor and happy celebrations.

Thank you.

Aluko Ayodele, Engineer, Nigerian Electricity Regulatory Commission (NERC), Nigeria





*Dear colleagues,
I would like to congratulate you on
ERRA 20th Jubilee and thank
you for the good cooperation and your
support, as well as the great time we
have spent together.*

*—
 Hoping to see you soon, Elza*

Elza Bergmane, Head of Energy Division of the Legal Department, Public Utilities
Commission of Latvia; ERRA Customer Protection Working Group Member



Dear Colleagues,

On behalf of everyone at ANRE, I would like to congratulate ERRA on its beautiful birthday! You are strong team of professionals that puts a lot of soul into your work!

I wish you lots of success and ongoing inspiration to achieve more!

I personally see ERRA as the best platform to exchange regulatory practices!

Happy birthday ERRA!

Violina Șpac, Director of ANRE of the Republic of Moldova



Happy anniversary to ERRA and wishing the Association many more years.

Etutu Shalman, DCCB, ARSEL, Cameroon



ERRA has been part of my professional career ever since I started my job at the Hungarian energy regulatory authority in 2009. During the years ERRA faced many changes and challenges but always managed to keep evolving and to stay a crucial player in energy.

We at the Hungarian regulator always had a special relation with the association and we always felt a responsibility to help ERRA, to do good at ERRA. We shared many great memories in Budapest and in other cities around the region.

Though we cannot share a glass of champagne today, I am sure the moment will come when we all can get together and celebrate in person as well.

It's been a great experience being part of ERRA's many activities and events in the past and to see ERRA develop and grow. I gained a lot both professionally and personally. I am very much looking forward to the future!

Let me say a special, personal thank you to Gábor Szörényi, Krisztina Kasza and the Secretariat Team!

Gergely Szabó, Head of Unit, Hungarian Energy and Public Utility Regulatory Authority,
Hungary



Great Jubilee and many thanks for the organization of this day which keep the spirit of cooperation and friendship, professionalism and rigor, but also allows us to have a good time virtually together.

All the best to everyone.

Ivan Faucheux, Commissioner, Energy Regulatory Commission (CRE), France



In the last 20 years the accomplishments of ERRA have been significant. ERRA brought people from different countries and regions together. It supported the establishment of a formal and informal structure for exchange of information and learning through functional committees and working groups, as well as training courses. In this way ERRA played a significant role in the development of energy policy and regulation over the years in their member countries.

I am glad that I have been part of this success. I congratulate the colleagues from the ERRA Secretariat for their professional work, great commitment and friendly support during all these years.

I wish ERRA a lot of luck in all their future endeavors! Happy Birthday!

Konstantin Petrov, Managing Consultant DNV GL, Germany



Congratulations on the occasion of 20th Anniversary!!!

I believe there's a consensus that ERRA has been not just an ordinary success story, but one soon to be impossible to replicate simply because ERRA has grown from a regional into a truly intercontinental Association, and continues to grow! ;)

All this is due not just to dedicated and ambitious Members, but primarily to the core staff team, which is steadily growing and serves as the engine for turning Members needs and aspirations into accomplishments.

And though it may sound sexist these days, I'll just cite last century's Margaret Thatcher: "If you want something said, ask a man; if you want something done, ask a woman". So, Krisztinas, Valeria, Aniko, Andrea - this is mainly Your fest, Ladies!!! :) Congrats! And keep it rolling!!!

Also, to gender balance it a bit - huge thanks to Gabor Szorenyi and Peter Kaderjak for supporting ERRA with Your vision, professionalism and fundamental approach!

Hugs to everyone!

Victor Parlicov, Moldova, Former ERRA Chairman, ERRA Honorary Member



**Message board from the virtual
ERRA 20th Jubilee Day celebration on December 11, 2020**

Zara Adamyan, PSRC, Armenia

Hello dear colleagues (Zara Adamyan from Republic of Armenia), I would like to wish all of us interesting and amazing Jubilee day!

Salima Merabet, CREG, Algeria

Good moning everybody form CREG Algeria and Happy birthday ERRA



Denise Parrish, Wyoming, USA

I miss all my friends at ERRA. Thank you for all the experiences you offered me.

Fakir Hüseyin Erdoğan, EMRA, Turkey

Congratulations to ERRA 🌸

Märt Ots, ECA, Estonia (during the Story of ERRA section)

Special thanks for US colleagues for great assistance.

Rima Grigoryan, PSRC, Armenia

Hello to all my colleagues from Public Services Regulatory Commission (Republic of Armenia). I wish us nice and amazing Jubilee Day.

Attila Nyikos, Hungary

Krisztina, how can I get a good coffee from the Hotel Lobby?

Krisztina Kasza

Attila, coffee will be served hopefully in September 2021, you need to wait a couple of months.

Ivana Boro Tomic, FERK, Bosnia and Herzegovina

Good morning everyone! Happy Birthday ERRA! 🎂

Peter Kaderjak, MIT, Hungary

Dear Colleagues and Friends, great to be back to the ERRA community!

Happy Birthday to all of you 😊

Natasa Hudcovicova, Slovakia

Good morning for all my ERRA friends from Natasa 🙏

Reka Timar, Hungary

Good morning from Budapest! So good to see all those faces again!

Already enjoying!

Edin Zametica, SERC, Bosnia and Herzegovina

Wishing all of us much happiness on our Special day. Happy Birthday, ERRA!

Iva Georgieva, EWRC, Bulgaria

Good morning everyone! I am glad to see the faces and feel the support of my colleagues from 20 years ago! Have a nice and unforgettable jubilee day!

Abdulwahhab Al Hinai, PSRC, Oman (during the musical performance)

Amazing performance and idea. 👍 🙌 🙌

Natasa Hudcovicova, Slovakia (during the musical performance)

🙌 🙌 **Amazing!**

Reka Timar, Hungary (during the musical performance)

OMG! Máté's speech was gorgeous! And the music!! Why am I not surprised that he could not stand starting with the most well-known Hungarian song!

Anahit Avetisyan, PSRC, Armenia

My congratulations to all of us participating in establishment and further activity of ERRA. that started due to our common efforts more than 20 years ago. Happy Jubilee Day!

Yulia Tikhonova, FAS, Russia

Dear colleagues! Let me congratulate all of you on the 20th anniversary of ERRA! I am very happy to see you all and work with you. 💖 💖 💖

Adi Borotea, Romania

Good morning, dear colleagues! It is my pleasure to see you all, Happy birthday ERRA!

Dion Murrell-King, Energy Exemplar, UK

Good Morning & Happy Birthday ERRA.

Agwa Akoso, NERC, Nigeria

Congratulations to members on 20th anniversary celebration, happy birthday ERRA.

Ubavka Josifovska, ERC, North Macedonia

Good morning to all ERRA colleagues and friends, I want to extend my warmest congratulations on your 20 years anniversary and thank you for your kind cooperation, Have a great day today.

Gulefsan Demirbas, EMRA, Turkey

Congratulations to ERRA on your 20th anniversary.

Valerii Tsaplin, Ukraine

Happy to meet old friends on this Jubilee day!

Natasha Veljanovska, ERC, North Macedonia

Happy 20th anniversary! Wishing everybody to be safe and healthy and to celebrate the "golden" anniversary as well! All the best!

Mariusz Swora, Poland

Happy 20th anniversary ERRA! Special wishes to ERRA Secretariat! You do outstanding job for regulators and the energy market. It's been always big pleasure & honor to work with you. Greetings Kriszti!

Metin Sever, EMRA, Turkey

Congratulations to members on 20th anniversary celebration.

ZsuzsannaPató, RAP

Happy birthday ERRA! Keep up the work to facilitate bold energy regulation and innovative thinking.

Gabor Szorenyi, Hungary

Greetings for the whole ERRA family! Thank you for the support and cooperation of all of You! I enjoyed and still enjoy working with all of You! Gabor

Mile Srdanovic, FERK, Bosnia and Herzegovina

Thanks for accepting me on the train that has already left! Best regards from Mostar (FERK), congrats for the anniversary...

Martin Martinoski, ERC, North Macedonia

Congratulations dear ERRA colleagues! It is always pleasure and honor working with you! Greetings from Skopje!

Jana Haasova, ERÚ, Czech Republic

I wish all of you an amazing event and Happy Birthday to ERRA!!!

Akos Hofstadter, ACER

Dear ERRA colleagues, congratulations for the anniversary and the excellent work. I really enjoy today's event. Many thanks for the speakers and organisers. I am looking forward to the next session.

Dion Murrell-King, Energy Exemplar

Best Coffee break I have had for the last 10 months. What a great story to tell with the help of some simple sand.

Zara Adamyan, PSRC Armenia

This is just amazing!!!! I would like to say many thanks for organizers. We're enjoying event and having fun even thousands of miles away.



Irfan Yousuf, NEPRA, Pakistan

Thanks to all the ERRA Community on the eve of 20th Jubilee day.

Bek Muganli, Azerbaijan

Hi everybody. Congratulation ERRA from Azerbaijan.

Violina Spac, ANRE, Moldova

Dear ERRA colleagues congratulations! You are strong team of professionals that puts a lot of soul into your work! I wish you lots of success and ongoing inspiration to achieve more! Happy birthday!

Yaroslav Ihnatenko, NEURC, Ukraine

Dear colleagues! Congratulations from Ukraine. Thank you for such important making connections between nations worldwide.

Tsedenjav Z, ERC, Mongolia

Dear Colleagues ERRA. Congratulations from Mongolian Energy Regulatory Commission.

Shamil Rexhepi, ERC, North Macedonia

Dear ERRA colleagues please accept my sincere congratulations on your anniversary. The feeling of being part of this large family is indescribable and special. Regards from North Macedonia.

Eboehi Benjamin, NERC, Nigeria

Congratulations to ERRA on its 20th Jubilee day celebration - NERC, Nigeria.

Dimitar Petrov, North Macedonia

Congratulations on the 20th Anniversary ERRA.

Etutu Shalman, ARSEL, Cameroon

Happy 20th anniversary to ERRA.

Jaime Mendoza, Osinergmin, Peru

Congratulations to ERRA on its 20th Jubilee day. Excellent celebration - Greetings from Osinergmin, Peru.

Monti Ntlopo, Lesotho

Long live ERRA!

Stephen Woodhouse, AFRY, UK (during the voice of our members section)

Dear Abdulwahhab, we look forward to our next meetings with you in Oman!

Abdulwahhab Al Hinai, APSR, Oman

Thanks Stephen. We look forward to welcoming you here. Hopefully soon.

John Gulliver, Pierce Atwood, USA

Congratulations and best wishes to ERRA and all of my friends and colleagues who are on this livestream! What a wonderful celebration of 20 years! Happy Birthday, and continue the good work!

Guy Block, Belgium

Congratulations for 20th Birthday

Brahim Nouicer, CREG, Algeria

Congratulations for the 20th jubilee of ERRA.

Okan Yardımcı, EMRA, Turkey

Congratulations to ERRA, happy anniversary! Greetings from Oxford.

Maria Manicuta, ANRE, Romania

Congratulations for celebration. itis a wonderful day for ERRA.

Lusine Caracasian, ANRE, Romania

Please receive my warmest wishes for 20th year's celebration day. I would like to thank ERRA for its efforts in these years. Happy anniversary and a successful activity in the future.

Edin Zametica, SERC, Bosnia and Herzegovina

 **Applause for all former and current ERRA leaders and Secretariat staff**

Ivana Boro Tomic, FERK, Bosnia and Herzegovina

I have to agree with Edin, and I'm glad to see that heartwarming acknowledgment of ERRA Secretariat! They are the heart and soul that keeps us all together! Thank you for your effort!



Violina Spac, ANRE, Moldova

 **Applause for Secretariat staff!!! You're the best!**


Fakir Hüseyin Erdoğan, EMRA, Turkey

All the best ladies, dear friends

Mariusz Swora, Poland

ERRA Secretariat Staff – you're the BEST!!!!   

Georgi Shengelia, GNERC, Georgia

 **Many happy returns, ERRA! Wish you fruitful and successful upcoming years!**

Dietmar Preinstorfer, E-Control, Austria

Thanks to the great team of ERRA for the preparation of this excellent event. I hope to see you soon again.

Violina Spac, ANRE, Moldova

You organized an extraordinary event! Thank you!

Reka Timar, Hungary

Girls (and boy and AV team), you've done an amazing job! Sooo typically ERRA-style birthday party! I can only congratulate!

Andrijana Nelkova-Chuchuk, ERC, North Macedonia

Wonderful celebration. Congratulations to all colleagues regulators for 20 years of ERRA. I wish many more to come. Special acknowledgment to the Secretariat for today's event and for all hard work