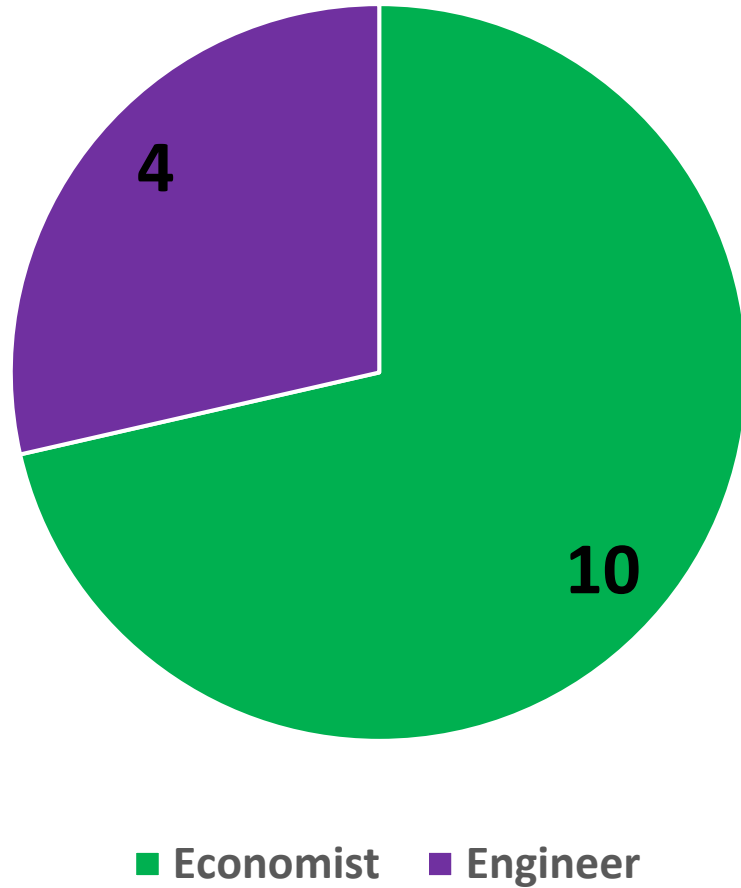


2022 NG COM satisfaction/ impact assessment survey

**Based on 14 submissions representing
12/34 NG COM delegations**

July 2022

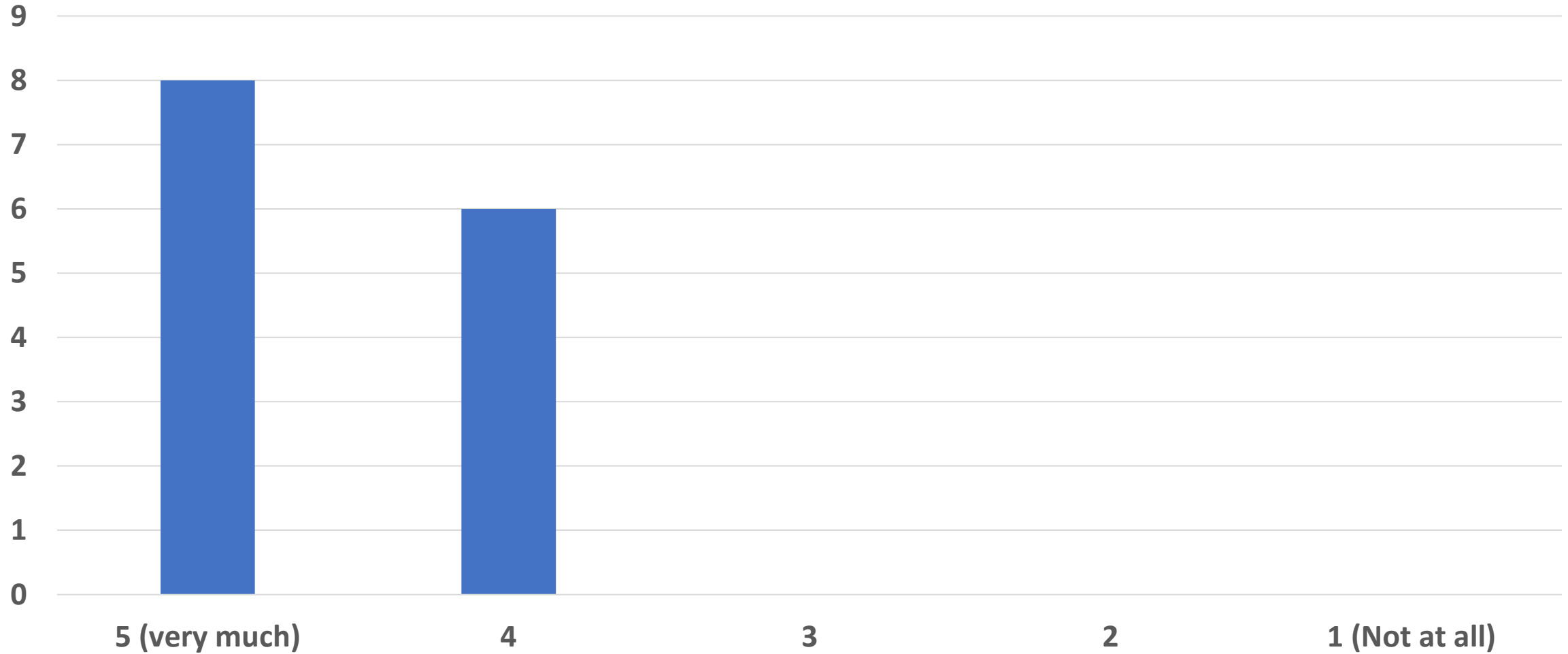
Submitters background & coverage



Participating member countries:

- Algeria
- Austria
- Czechia
- Egypt
- Georgia
- Hungary
- Latvia
- Lithuania
- Moldova
- North Macedonia
- Poland
- Türkiye

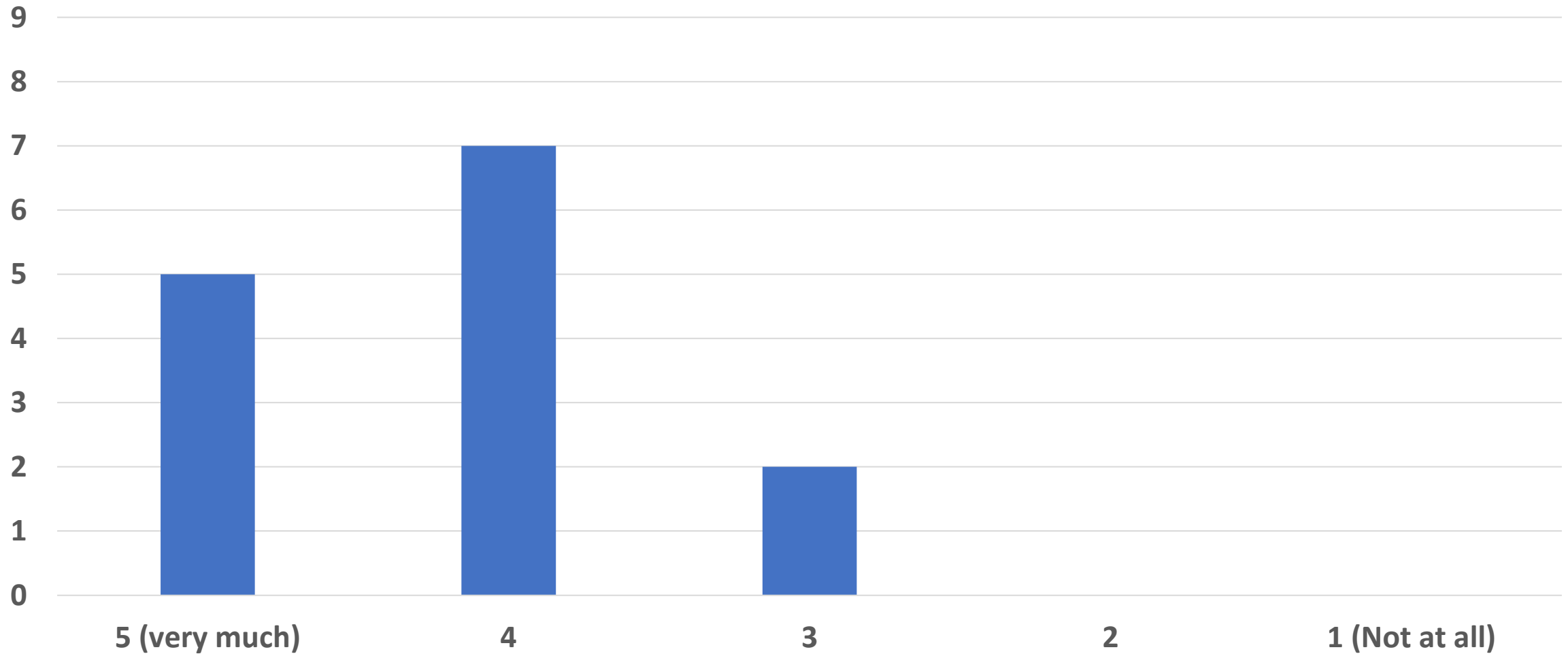
1. Overall, are you satisfied with ERRA NG COM work in past two years?



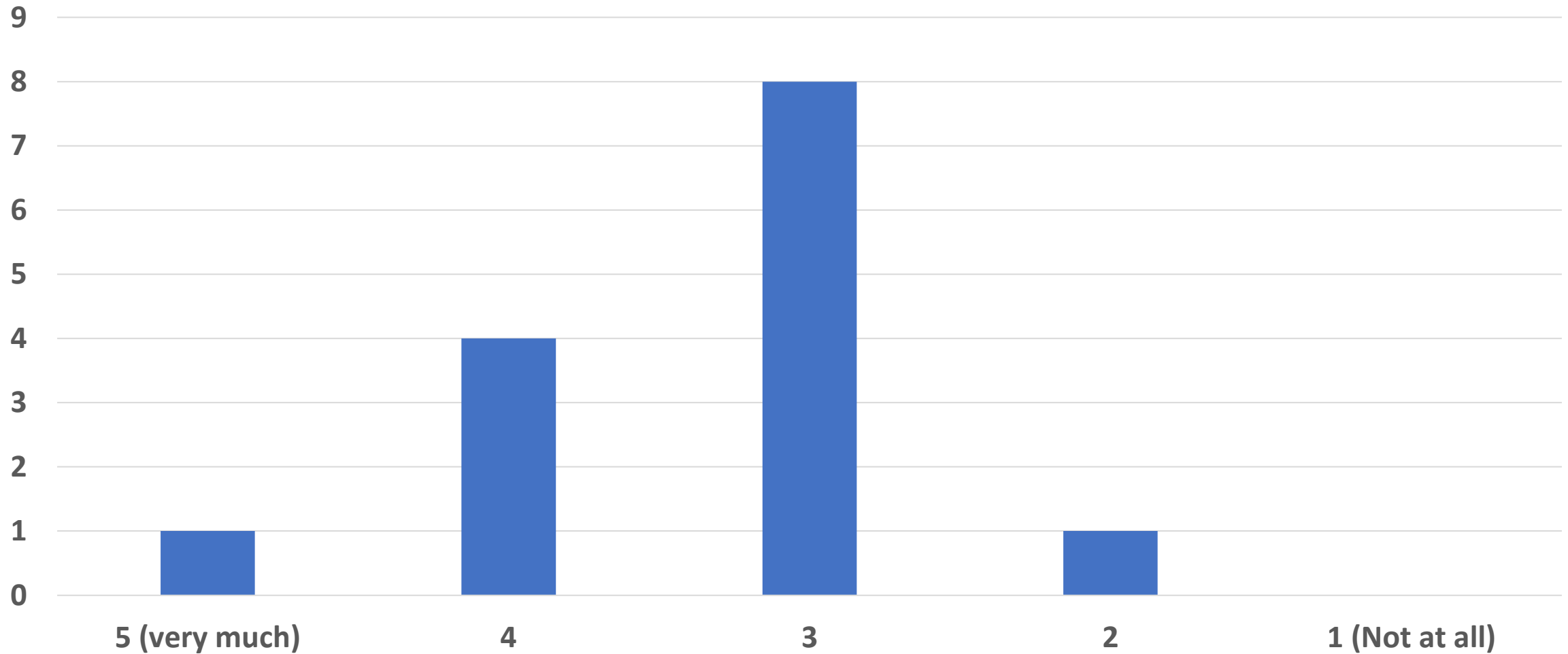
2. Comments to the overall rating of NG COM

- *The committee follows all new technologies and trends that are current in the natural gas market. Provides an opportunity for new knowledge and upgrades in knowledge in the field of natural gas*
- *This is exceptionally important platform, that gives an opportunity to share experience from member states (almost all over the world). In practice we used this opportunity already several times. Georgia also was provided with member states experience regarding specific issue we were interested and it really helped us for better planning.*
- *The working group provides an active environment which helps understand and familiarize with the various country's approaches of regulating the natural gas market, as well as the evolving European policies.
Organized working group meeting help greatly with exchange of information and providing various solutions and points of views for solving the various issues in the natural gas sector.
Meetings and correspondence help keep in touch with the enacted policies by various countries and their impact on the consumers and the market.*
- *In general, all the NG COM topics enrolled in the two last years allowed me to understand better the gas market activities and essentially the regulatory responsibilities.
A satisfying work has been done related to the committee work coordination.*
- *ERRA NG COM has been effective platform for sharing experience and practices across regulatory authorities.*
- *Even though we were under the conditions of pandemic, the committee did very well.*
- *I am a new member. I have attended 3 meetings so far. These meetings was very informative for me.*
- *It was an occasion for me to get knowledge on energy regulation in other countries in the world. It is also very nice possibility to meet people from different cultures.*
- *Currently, informative and useful material is produced alongside the meetings thanks to the work of the committee. There is room for further development, but much depends on the activity of members.*

3. NG COM agendas and materials help me to improve my own knowledge on regulatory topics and international practice.



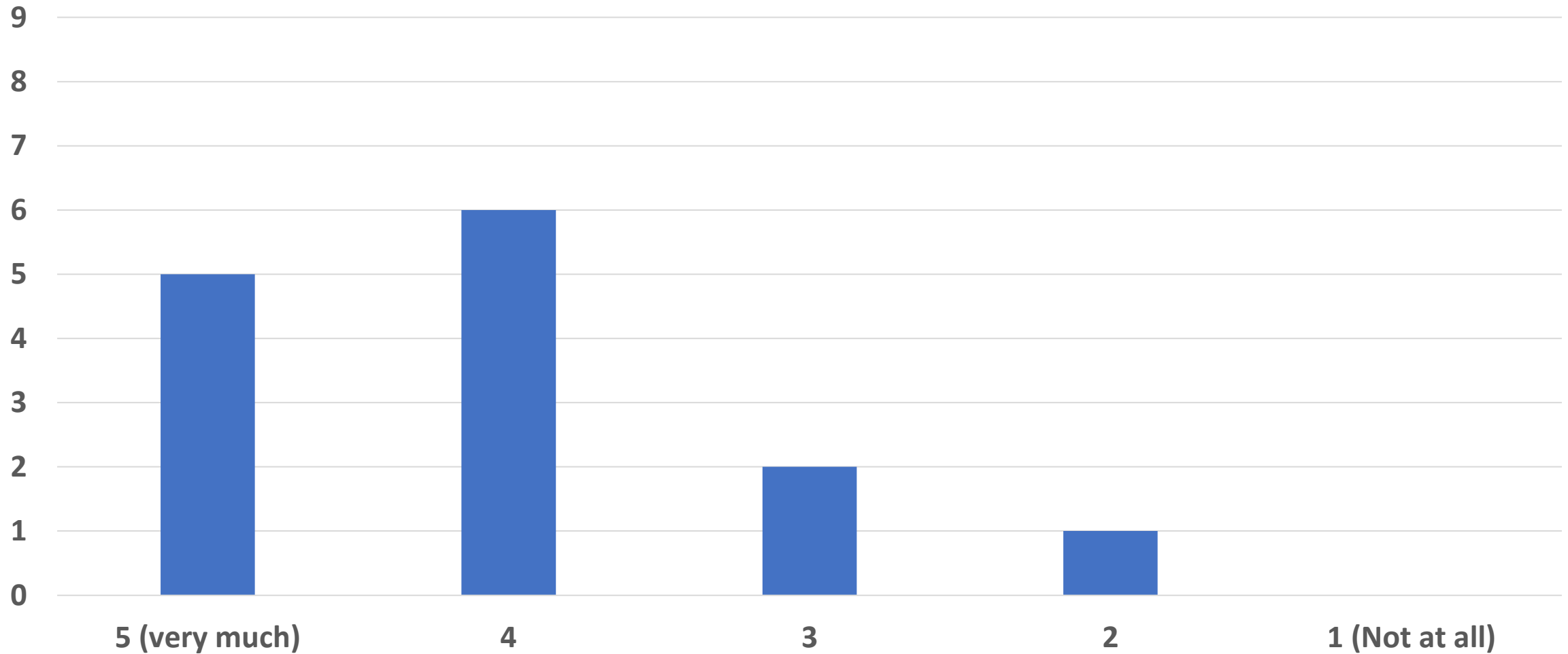
4. NG COM agendas and materials have impact on regulatory duties/projects/decisions and help improving regulation in the country.



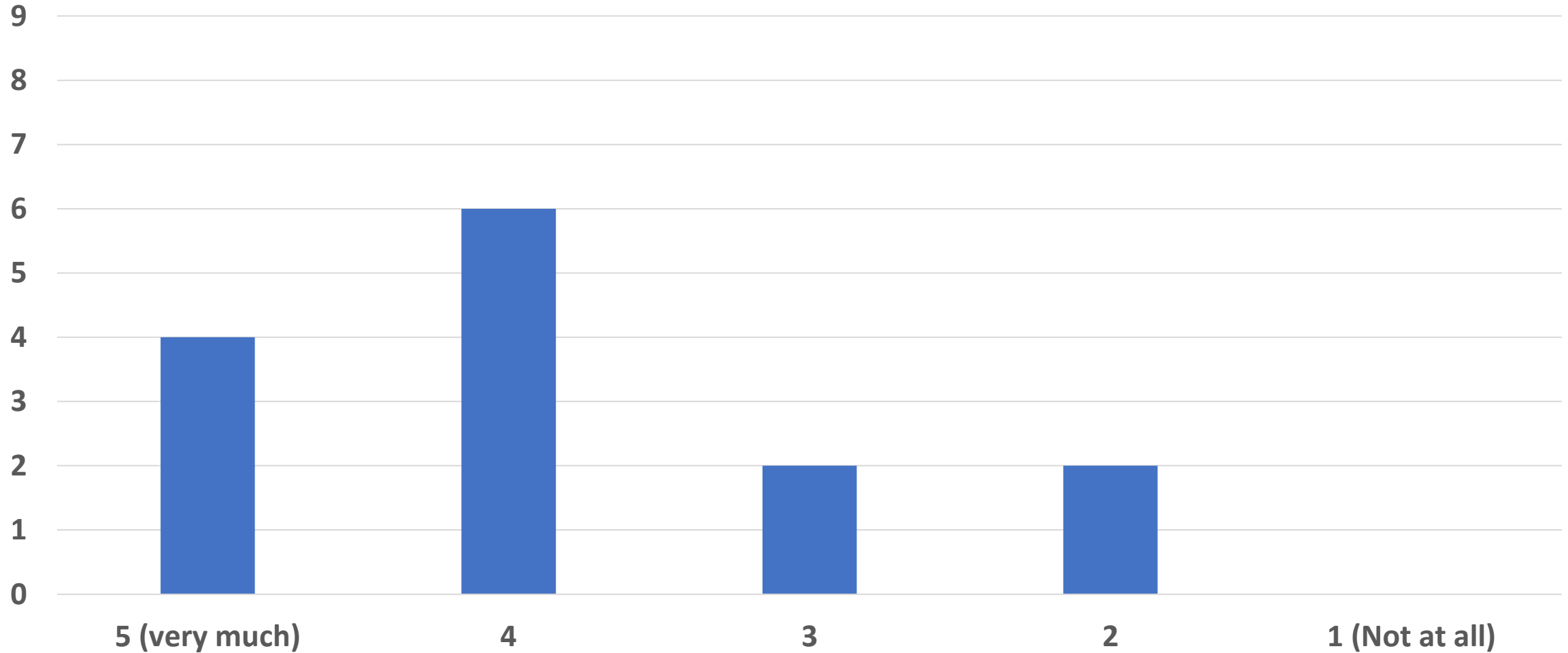
5. Please briefly describe an example of concrete impact, if any.

- *News related to the introduction of hydrogen*
- *As I mentioned above Georgia asked ERRA committee to circulate questionnaire prepared by us regarding crypto mining and currency regulatory approaches. Information collected helped us in our internal discussion process to come to optimal decision.*
- *Disseminated materials do indeed, most of the time, help with broadening the knowledge of the various regulatory aspects of Natural Gas sector. Given that the materials are based on a broad number of countries which are at different evolution stages of their markets and adoption of EU acquis, some materials are not always as relevant. However, the largest share of the documents/acts/correspondence do help in either the drafting of legal acts or provide useful information for the analysis and research processes that accompany legal act adoption.*
- *The topics related to the natural gas metering in energy units, presented on 23 September 2021 and the updates presented by some committee members allowed me to finalize my project on the gas metering procedure.*
- *I have found for example French case study about regulatory aspects of smart metering for gas sector to be very enlightening.*
- *NG COM agendas and materials are for me rather a set of information in order to compare how energy regulation is introduced/organised in a country. As now I can not confirm they have impact on regulatory duties/projects/decisions or help improving regulation in my country.*
- *The national experiences of other active memberships provide a good starting point for setting the level of regulation in our own country and for adopting good examples. For example, the French experience with smart meters will be a great help in understanding what a successful implementation looks like and will provide an opportunity to consult with a more experienced and in this case a successful regulator to overcome our national difficulties.*

6. Have you been satisfied with online meeting operation?



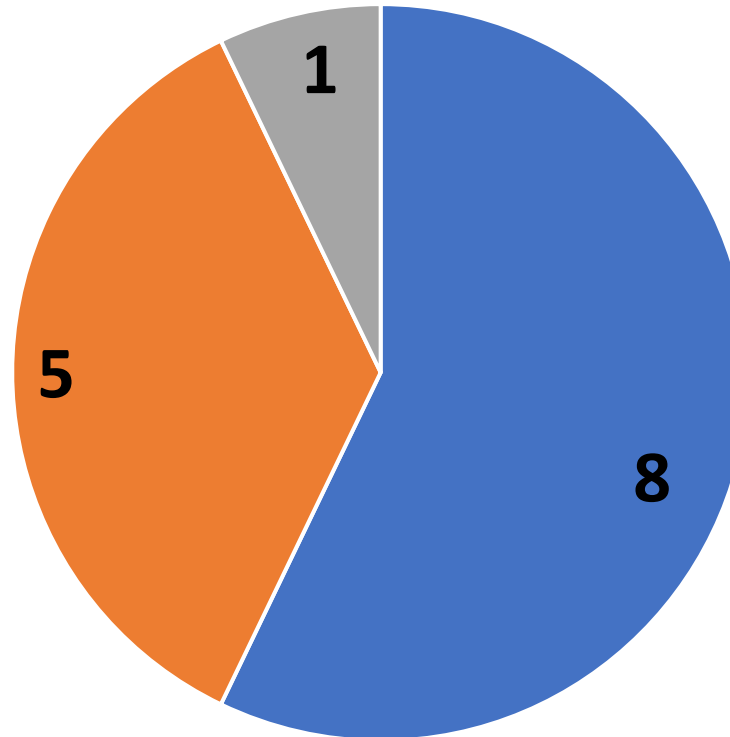
7. Have you been satisfied with hybrid meeting operation?



8. Please provide a comment to online/hybrid meeting operation, if any.

- *Online meetings are lacking the option to network and share best practices among delegates. Moreover, it has proven difficult to pay same level of attention both to physical and online participants during hybrid meetings.*
- *I accept that online mode kept the committee on work. But I prefer physical.*
- *If we are planned to move further with hybrid and online meeting format, it could be very good if ERRA could establish some rule book for online meeting. For example camera should be always turn on.*
- *In hybrid meeting, I was online and sometimes had difficulties in hearing the voices of participant who participated physically.*
- *I am satisfied with giving to me a possibility to choose the way I can attend a meeting: online or hybrid. It is a good solution not only because of a persistent Covid-19 virus risk but also other reasons like for example lack of time for a journey or a need to stay at office to settle other duties.*
- *Hybrid meetings should be discontinued and alternate between online and physical meetings.*

9. What is your preferred meeting format in the future?

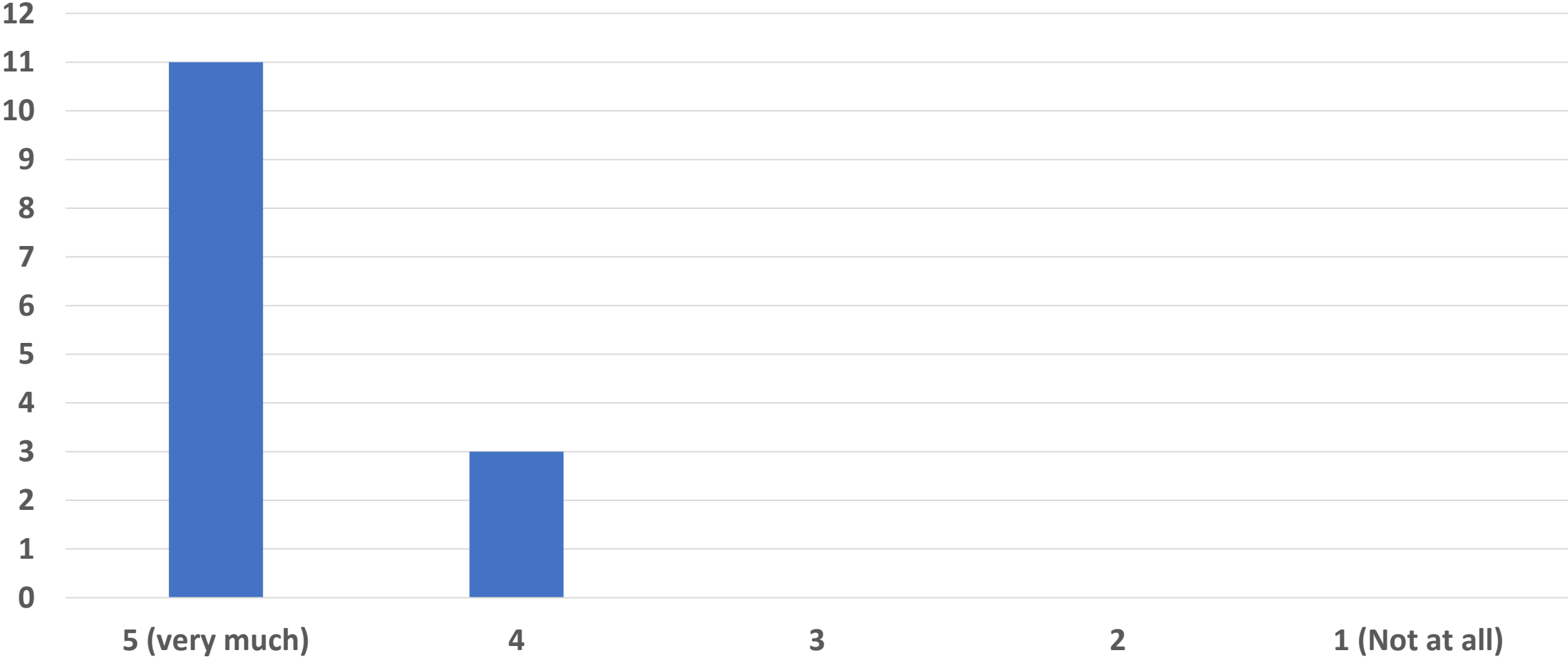


■ Hybrid ■ Physical ■ Online

10. Please list any suggestions or additional comments to NG COM work improvement that you may have.

- *I prefer more member participation.*
- *Considering that some countries are still *catching up* with the implementation of European acquis in the natural gas sector, as well as face unique regional circumstances, would be helpful to have a focus on the implementation side (or share of experience from more experienced states) of the various natural gas market legislation (market rules, interoperability, capacity allocation and other).*

11. Have you been satisfied with NG COM Chairs?



12. Please provide a comment related to the work of NG COM Chairs, if any.

- *Successful and highly educated Chairs, who are very familiar with the issue of natural gas*
- *Nothing but praise and good things to say about the chairmen and their activity within the working group.*
- *Well managing of the committee activities and meetings and a satisfying work is done by our chairs.*
- *The Chair and Vice-Chair are erudite experts, appropriately moderating Committee debates and raising relevant energy issues*
- *Excellent! :-)*

**THANK YOU
FOR YOUR ATTENTION!**