

# **2022 EMER COM satisfaction/ impact assessment poll**



# Answers received from 13 members

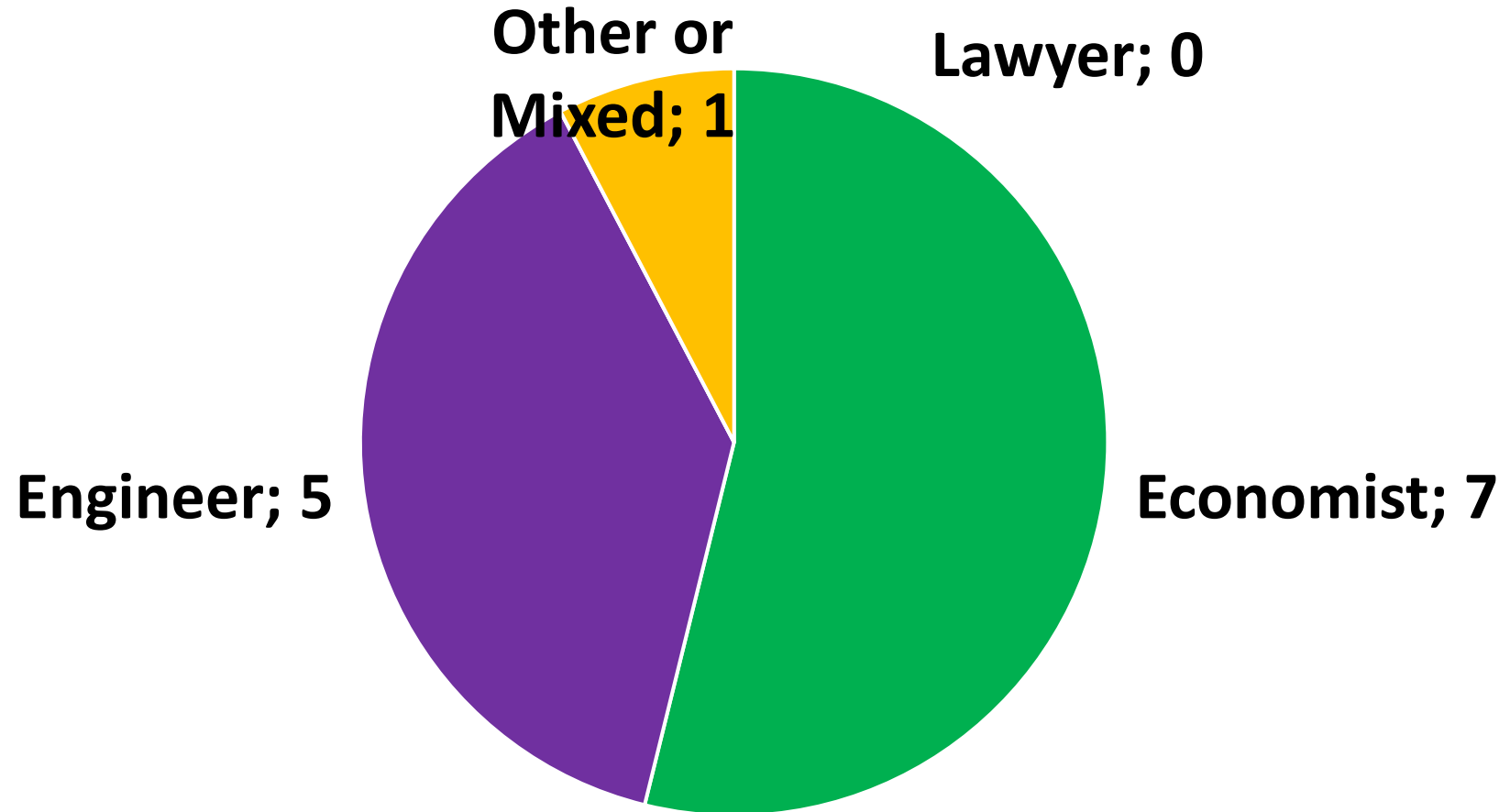
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- Armenia
- Austria
- Azerbaijan
- Bosnia and Herzegovina (FERK)
- Croatia
- Georgia
- ERERA
- Kosovo
- Latvia
- Lithuania
- North Macedonia (2 answers)
- Saudi Arabia

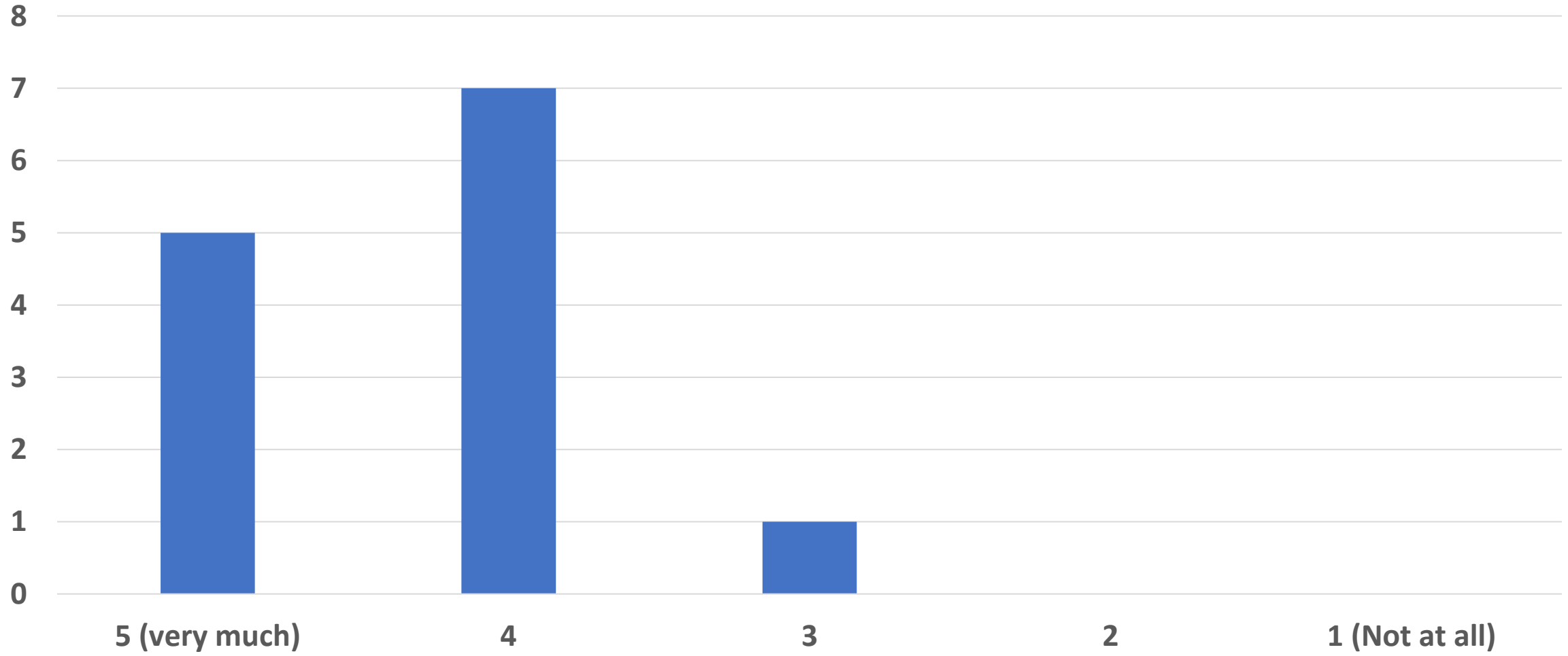
**THANK YOU TO THOSE MEMBERS  
WHO PROVIDED ANSWERS!**

# Submitters background

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# 1. Overall, are you satisfied with ERRA EMER COM work in past two years?

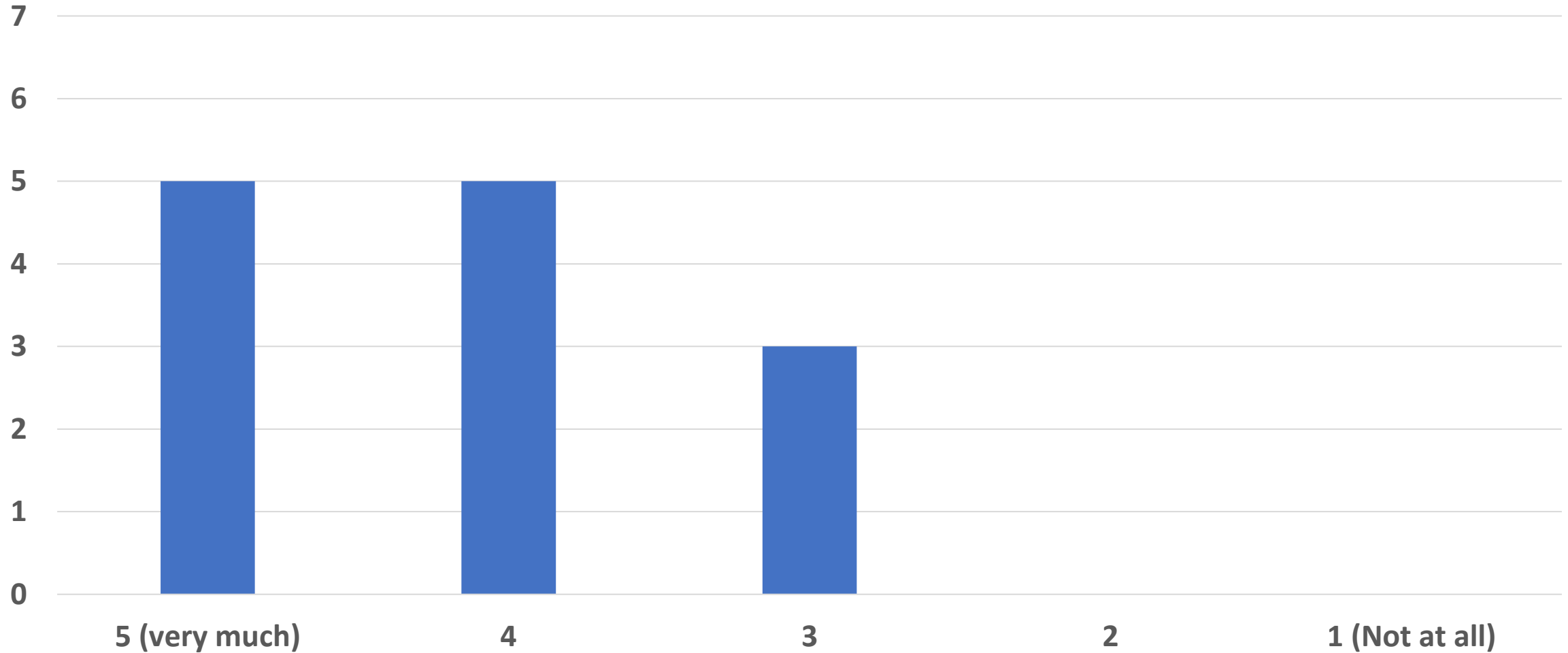


## 2. Comments, if any:

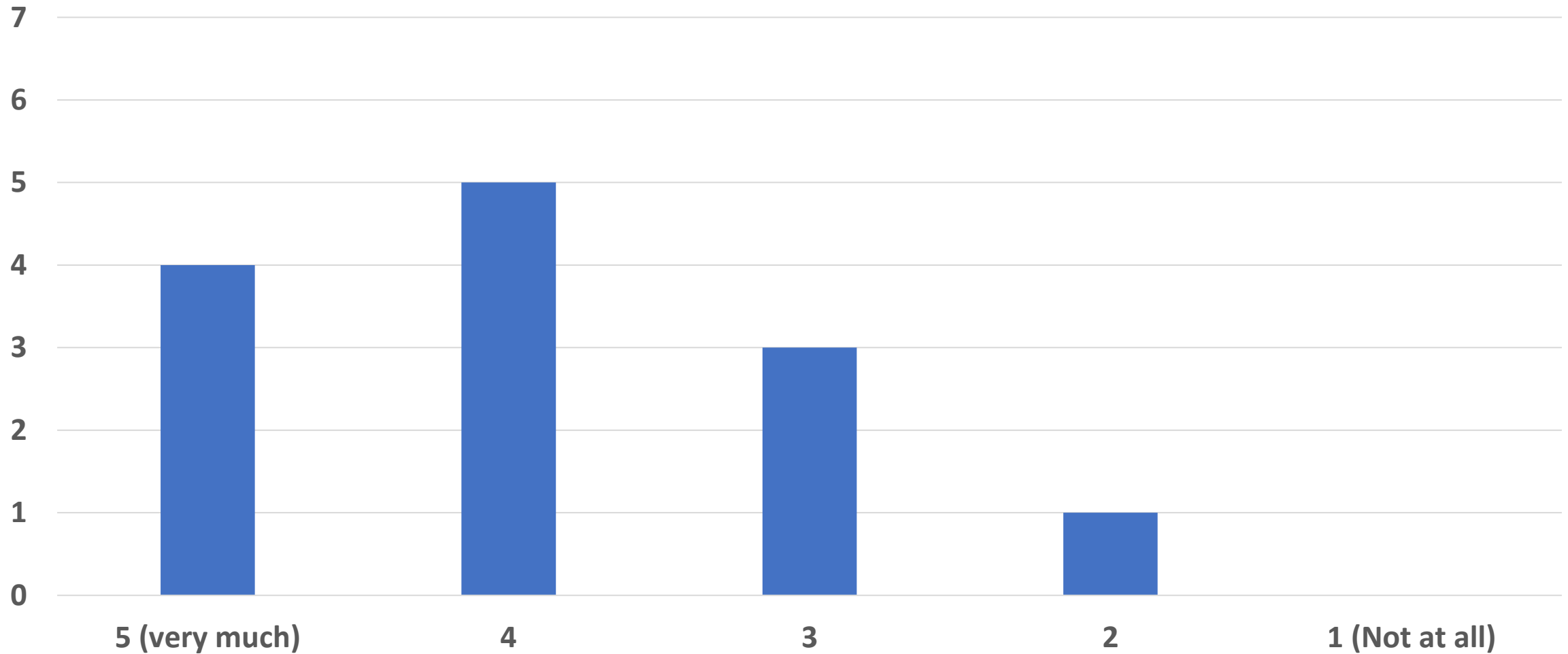
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- Yes I am extremely satisfied with the work of the group in the past two years due to the positive exchange of experiences with colleagues from other countries and the adoption of some new knowledge.
- What I find good especially is the inclusion of external speakers to current issues - ERRA is well on track - bravo
- What I do not like rather is the high frequency of the EMER (too often)
- The EMER Committee is a group of professionals who exchange their expertise on carefully selected topic on current regulatory and energy topics. The Committee's work in the previous years has proved that it is of utmost importance for the ERRA members
- In COVID-19 pandemic conditions EMER COM work in past two years have been excellent.
- Useful and interesting topics.

### 3. EMER COM agendas and materials help me to improve my own knowledge on regulatory topics and international practice.



## 4. EMER COM agendas and materials have impact on regulatory duties/ projects/ decisions and help improving regulation in the country.



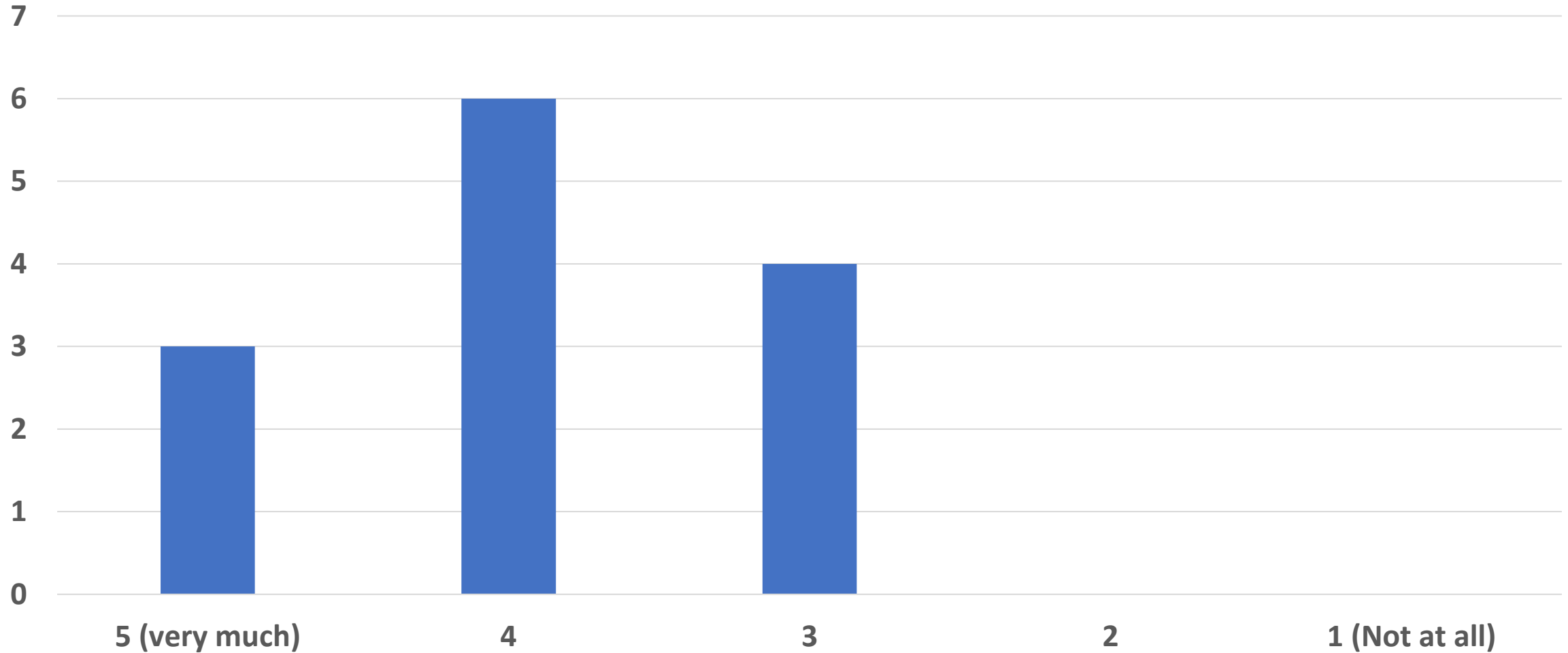
## 5. Please briefly describe an example of concrete impact, if any.

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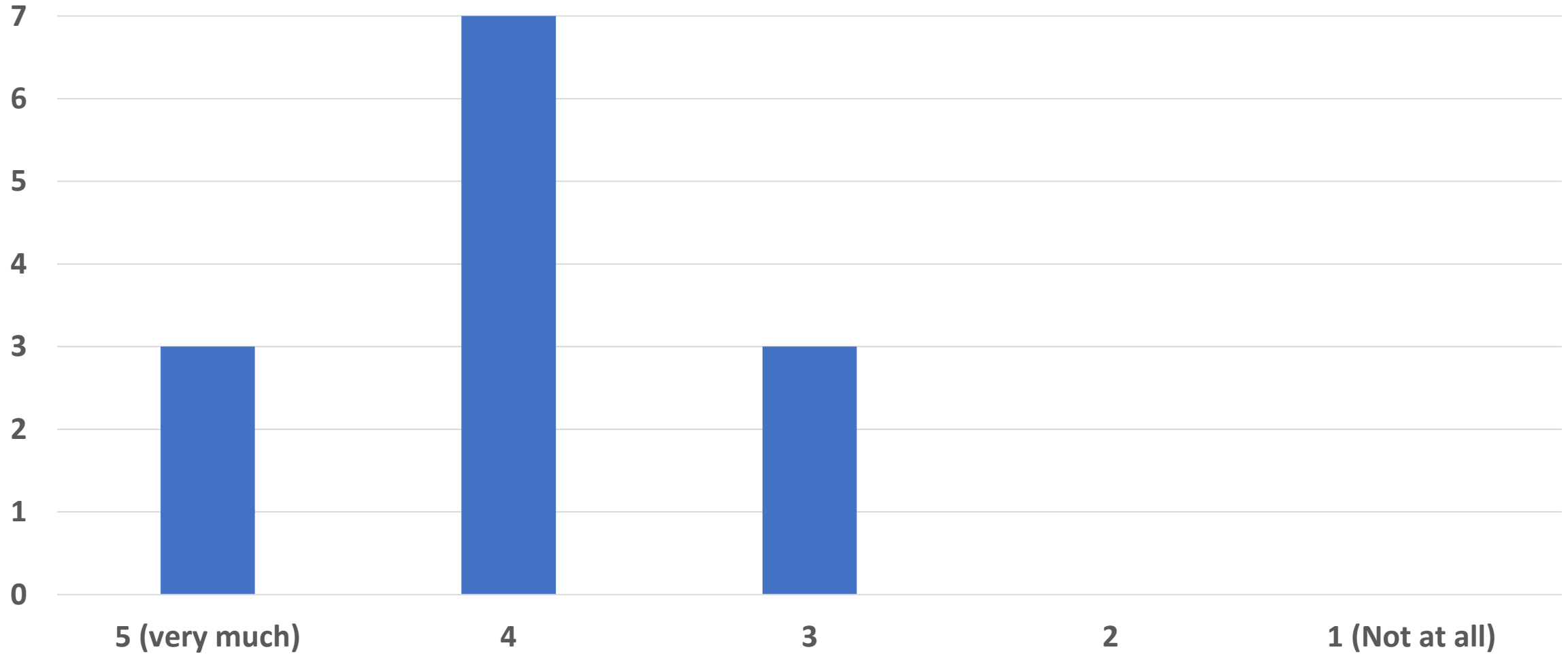
- Latest energy rise topic and external speaker and slides help to „forecast“ better new EU Regulation (Cambridge and Oxford as influencer e.g. on EU Regulation)
- It cannot be said that we have actually taken over and implemented something concrete on the basis of materials and documentation within this working group in the past period. However, we have gained some experience in, for example, prosumers and energy communities that represent entities that have not yet been introduced into the legal framework in BiH and these experiences may be useful in the future when introducing these new participants in the electricity market.
- Impact is in terms of additional information.
- There was an inquiry about how to deal with the R&D cost of the service providers, and the replies were beneficial.



## 6. Have you been satisfied with online meeting operation?



## 7. Have you been satisfied with hybrid meeting operation?



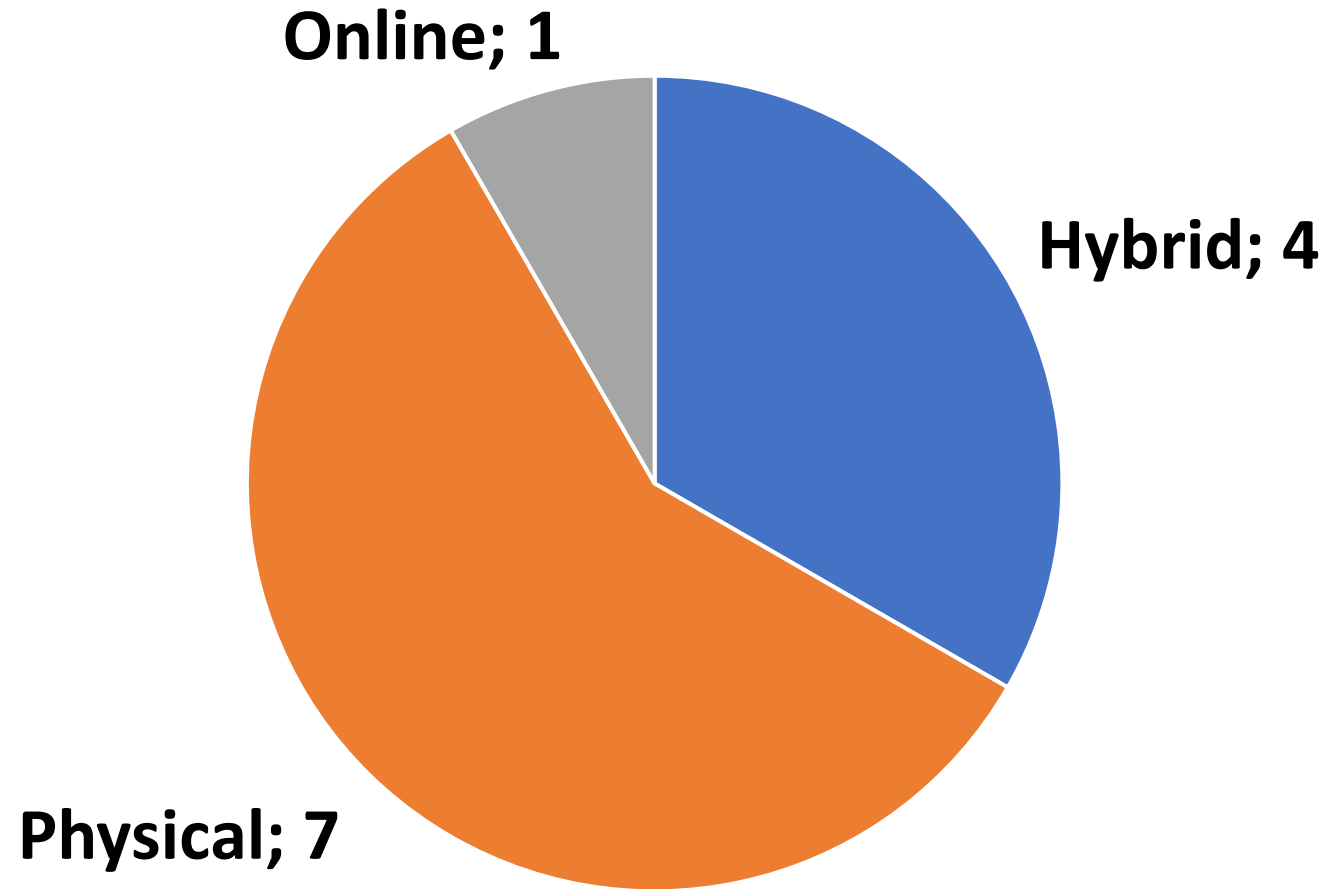
## 8. Please provide a comment to online/ hybrid meeting operation, if any.

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- I think that we have all become more or less accustomed to this mode of operation since the beginning of the pandemic, and that this regime has become normal for us. But this of course cannot be compared to the physical meetings that have been greatly reduced in the last two years. So online / hybrid is ok but physical meetings are better and we should strive to go back to that.
- Online is great - fits to my working style (part time) as a woman, Hybrid is ok
- The best option is physical meeting, which we have seen over the past two years.
- Hybrid format is not better option, because it won't encourage to participate in meeting as it is in physical meetings. So in future should be or online meeting or physical.
- The organization of the meetings is on high level, however, nothing can replace the physical meetings
- I think online and hybrid meetings have increased the opportunity for the experience exchange and meeting the professional members.

## 9. What is your preferred meeting format in the future?

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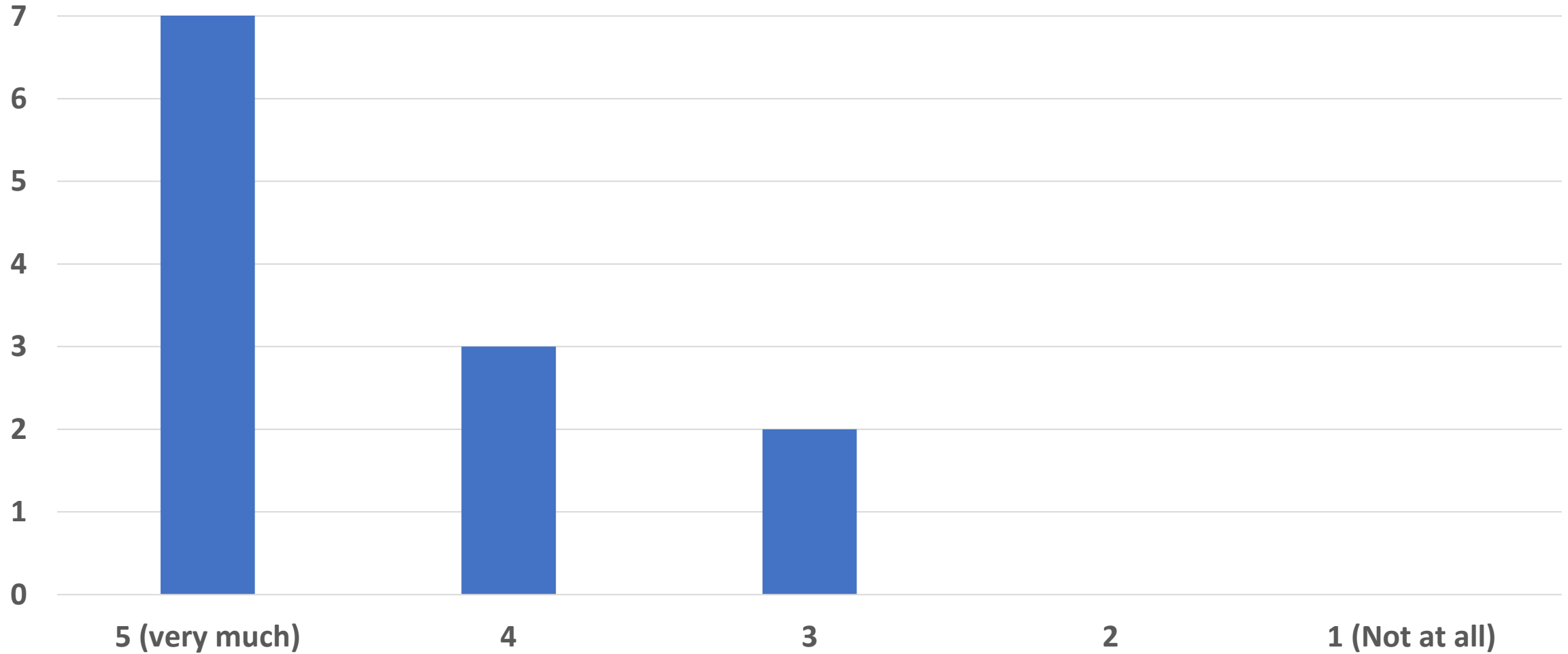


## 10. Please list any suggestions or additional comments to EMER COM work improvement that you may have.

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- Hybrid format is not better option, because it won't encourage to participate in meeting as it is in physical meetings. So in future should be or online meeting or physical.
- Just keep doing the good work and sharing experiences among countries.
- I would encourage to invite external experts of the topic as well.

# 11. Have you been satisfied with EMER COM Chairs?



**Thank you for your feedback!**  
**Any further suggestions?**