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# Digital Transformation Effect on the Economics of the Gas Market

**Roundtable input by \*Latvia\***

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**ERRA Natural Gas Markets and Economic Regulation Committee**

March 7-8, 2024 / 19th Meeting (Bratislava, Slovakia)

# Digitalization Level

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- *Are some digitalization targets set from by the goverment side?*
  - ***No digitalization targets set in legislation for Natural gas segment.***

# Digitalization Level

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- ✓ Installation of smart meters for households with a predicted maximum hourly consumption of over 10m<sup>3</sup>/h. At the moment more than 50% of distributed NG is counted by smart meters.
- ✓ DSO operator is planning following main priorities:
  - Improvement and modernization of the dispatching control system and smart metering;
  - Development and modernization of customer service systems: This includes developing a new customer portal, providing online customer support, and improving the efficiency of customer service processes.
  - Development and modernization of internal process management systems:

*What is the share of smart meters? Are there any benefits to system operators and gas market for smart meter roll-out?*

**Smart meters benefits we will see in the next regulatory period.**

**We assume that smart meters:**

- will reduce NG loss amount in system;
- Positive impact on OPEX – (staff, transport)

*Are there any cybersecurity measures in place?*

**Both operators have established cybersecurity systems to ensure safe operation of the network. NRA is not involved in this process.**



**THANK YOU  
FOR YOUR ATTENTION!**

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